BankFIRST
Enjoy the difference.

F.A.Q.

Answers to Frequently Asked Questions

Will my account number(s) change?
No, your account number(s) will remain the same.

Can I continue to use my current checks and deposit slips?
Yes, you may continue to use the same checks and deposit slips for your account(s).

Will products such as Checking, Savings, CD's, IRA's, or Loans be affected?
No, all products will remain the same.

Will my account statement date change?
No, your statements will continue be produced as they have in the past.

Will there be changes to how I use Business eBanking?
You will not have to re-enroll; however, you will be required to provide a business ID, user ID and password to log-in. Your business ID and a temporary password will be assigned and provided to you in advance of the upgrade. When you first log-in, you will notice differences in the layout of your new BeB website, which you will then be able to customize to your liking. The old online banking website will remain available until the end of June 2014 to allow for "view only" inquiries (no transactional capabilities) regarding your account history.

Will Online Bill Payment services change?
Yes, there will be some changes to the layout of our online bill payment website; however, your existing recurring payments and payee information will remain the same.

Will there be changes to my direct deposits and/or automatic payments?
No, your direct deposits and/or automatic payments (i.e., payroll, utility bills, etc.) will remain the same.

If you have additional questions, please contact your local BankFIRST Financial Center Location.