

HOW TO RESOLVE A NACHA IMPORT ERROR - COMPANY ID

After importing an ACH file, you may see a message stating, “Batches Imported with Errors Count 1 of 1.” Please follow the steps below to resolve the error.

1. Navigate to **ACH > Import ACH File > NACHA Import Errors**.
2. Under **Imported ACH Batches with Errors**, locate your file and select the pencil icon to edit it.

	<input type="checkbox"/>	6590	Name: Import_000 0001(2) Transaction Type: Payment GOLDENGIRLSTEST NO 1.txt (File Ref #217)	01/22/2026 2:19 PM	PPD Credit - Consumer Credit	\$3.00	\$3.00	1	01/23/2026	
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3. Scroll down to the **Company** drop-down menu and select the correct company.

Company Entry Description
CASHDISBUR

Company

Golden Girls Inc - x6789

4. Select **Save and Close**.
5. Select the checkbox next to the file, then choose **Initiate**.

	<input checked="" type="checkbox"/>	6590	Name: Import_000 0001(2) Transaction Type: Payment GOLDENGIRLSTEST NO 1.txt (File Ref #217)	01/22/2026 2:19 PM	Golden Girls Inc - x6789	PPD Credit - Consumer Credit	\$3.00	\$3.00	1	01/23/2026	
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INITIATE **DELETE SELECTED BATCHES**

Questions? Please contact Bank First’s Treasury Management Support Team:
(920) 652-3515 | treasurymanagement@bankfirst.com

