

Trending Cybersecurity Threats for Businesses

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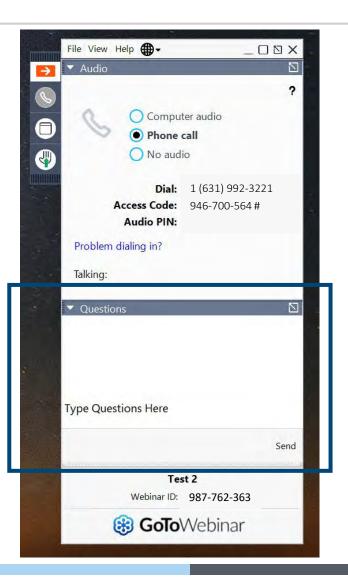
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• Use the "Questions" panel to submit any questions throughout the webinar.

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• This webinar is being recorded. A link to the recording will be emailed to you following the webinar, as well as posted on the Bank First website.



Contact Information





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Agenda

• CYBERSECURITY

 $_{\circ}$ What are the biggest threats today?

• POTENTIAL IMPACTS

 $_{\odot}\,$ How is your business at risk?

• TAKEAWAYS

• How to mitigate cybersecurity risk (systems, training, etc.)

 $_{\circ}$ Insurance

 $_{\rm O}\,$ Resources to partner with

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CYBERSECURITY



- Evolving Threat Landscape
- CyberSecurity trends and evolving risks and threats



<u>Source</u>

Summary

This industry, like many others, is beset by Social Engineering attacks. Manufacturing also saw a marked rise in Ransomware related breaches.

Frequency	585 incidents, 270 with confirmed data disclosure
Top Patterns	System Intrusion, Social Engineering and Basic Web Application Attacks represent 82% of breaches
Threat Actors	External (82%), Internal (19%), Multiple (1%) (breaches)
Actor Motives	Financial (92%), Espionage (6%), Convenience (1%), Grudge (1%), Secondary (1%) (breaches)
Data Compromised	Personal (66%), Credentials (42%), Other (36%), Payment (19%) (breaches)
Top IG1 Protective Controls	Security Awareness and Skills Training (14), Access Control Management (6), Secure Configuration of Enterprise Assets and Software (4)

Summary

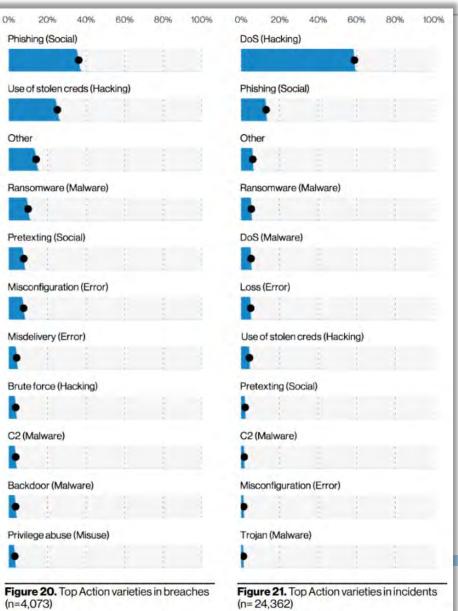
The combination of the System Intrusion and Social Engineering patterns account for the majority of cases in this sector. The Use of stolen credentials is widespread and employees have a definite tendency to fall for Social tactics.

Frequency	1,892 Incidents, 630 with confirmed data disclosure
Top Patterns	System Intrusion, Social Engineering and Basic Web Application Attacks represent 81% of breaches
Threat Actors	External (74%), Internal (26%) (breaches)
Actor Motives	Financial (97%), Espionage (2%), Grudge (1%) (breaches)
Data Compromised	Credentials (63%), Personal (49%), Other (21%), Bank (9%) (breaches)
Top IG1 Protective Controls	Security Awareness and Skills Training (14), Access Control Management (6), Secure Configuration of Enterprise Assets and Software (4)

<u>Source</u>



Incidents vs Breaches



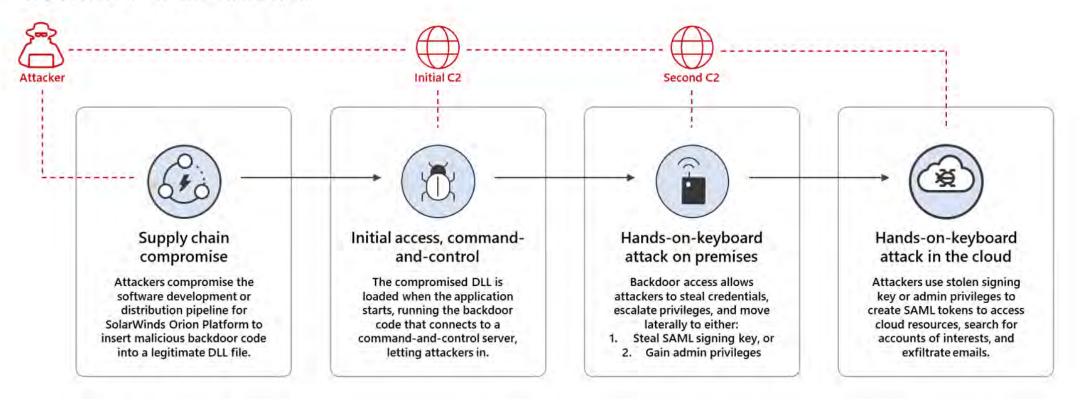
<u>Source</u>

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SolarWinds Attack



SOLORIGATE ATTACK High-level end-to-end attack chain



<u>Source</u>

Microsoft Exchange Vulnerability

0-Dav

Ongoing

Access

Web

Shells

More

Attacks



What is Hafnium?

"Microsoft has released out-ofband security updates to address vulnerabilities affecting Microsoft Exchange Server 2013, 2016, and 2019. A remote attacker can exploit three remote code execution vulnerabilities—CVE-2021-26857, CVE-2021-26858, and CVE-2021-27065—to take control of an affected system and can exploit one vulnerability—CVE-2021-26855—to obtain access to sensitive information. These vulnerabilities are being actively exploited in the wild."

- March 2nd CISA Alert

Zero-day vulnerabilities affecting Microsoft Exchange Servers used by Hafnium group to infiltrate networks, likely with the goal of data exfiltration (espionage)

Attackers drop web shells to establish presence, remotely execute code and take control of affected systems

Patches released to stop attackers from getting into environment going forward, existing access remains

> Other threat actors are taking advantage of established persistence to conduct a range of attacks, including ransomware

SOPHOS

Source

Colonial Pipeline



- Largest fuel pipeline in the U.S
- \$4.4 million in Bitcoins paid to "DarkSide"
- Stole nearly 100 gigabytes of data
- Cause: single compromised password
- April 29 through a VPN account (no longer used account)
- Ransom May 7th, controller's shutdown pipeline (first in 57 years)
- May 12th, resumed service.

<u>Source</u>







Alerts and Tips Resources Industrial Control Systems

National Cyber Awareness System > Alerts > Understanding and Mitigating Russian State-Sponsored Cyber Threats to U.S. Critical Infrastructure

Alert (AA22-011A)

Understanding and Mitigating Russian State-Sponsored Cyber Threats to U.S. Critical Infrastructure

Original release date: January 11, 2022 | Last revised: March 01, 2022

Print Street Send Share

Summary

Note: this advisory uses the MITRE Adversarial Tactics, Techniques, and Common Knowledge (ATT&CK[®]) framework, version 10. See the ATT&CK for Enterprise for all referenced threat actor tactics and techniques.

This joint Cybersecurity Advisory (CSA)—authored by the Cybersecurity and Infrastructure Security Agency (CISA), Federal Bureau of Investigation (FBI), and National Security Agency (NSA)—is part of our continuing cybersecurity mission to warn organizations of cyber threats and help the cybersecurity community reduce the risk presented by these threats. This CSA provides an overview of Russian state-sponsored cyber operations; commonly observed tactics, techniques, and procedures (TTPs); detection actions; incident response guidance; and mitigations. This overview is intended to help the cybersecurity community reduce the risk presented by these threats.

CISA, the FBI, and NSA encourage the cybersecurity community—especially critical infrastructure network defenders—to

More Alerts

Actions Critical Infrastructure Organizations Should Implement to

Immediately Strengthen Their Cyber Posture.

- Patch all systems. Prioritize patching known exploited vulnerabilities.
- Implement multi-factor authentication.
- . Use antivirus software.

CISA Alerts

National Cyber Awareness System > Alerts > Tactics, Techniques, and Procedures of Indicted State-Sponsored Russian Cyber Actors Targeting the Energy Sector

Alert (AA22-083A)

More Alerts

Tactics, Techniques, and Procedures of Indicted State-Sponsored Russian Cyber Actors Targeting the Energy Sector Original release date: March 24, 2022

Print Send Send

Summary

This joint Cybersecurity Advisory (CSA)—coauthored by the Cybersecurity and Infrastructure Security Agency (CISA), the Federal Bureau of Investigation (FBI), and the Department of Energy (DOE)—provides information on multiple intrusion campaigns conducted by state-sponsored Russian cyber actors from 2011 to 2018 and targeted U.S. and international Energy Sector organizations. CISA, the FBI, and DOE responded to these campaigns with appropriate action in and around the time that they occurred. CISA, the FBI, and DOE are sharing this information in order to highlight historical tactics, techniques, and procedures (TTPs) used by adversaries to target U.S. and international Energy Sector organizations.

On March 24, 2022, the U.S. Department of Justice unsealed indictments of three Russian Federal Security Service (FSB) officers and a Russian Federation Central Scientific Research Institute of Chemistry and Mechanics (TsNIIKhM) employee for their involvement in the following intrusion campaigns against U.S. and international oil refineries, nuclear facilities, and energy companies.[1]

Actions to Take Today to Protect Energy Sector Networks: • Implement and ensure robust network segmentation between IT and ICS networks. • Enforce MFA to authenticate to a system. • Manage the creation of, modification of, use of—and permissions

Sign Up



AA22-083A : Tactics, Techniques, and Procedures of Indicted State-Sponsored Russian Cyber Actors Targeting the Energy Sector
AA22-076A : Strengthening Cybersecurity of SATCOM Network Providers and Customers
AA22-074A : Russian State-Sponsored Cyber Actors Gain Network Access by Exploiting Default Multifactor Authentication Protocols and "PrintNightmare" Vulnerability
AA22-057A : Destructive Malware Targeting Organizations in Ukraine
AA22-055A : Iranian Government-Sponsored Actors Conduct Cyber Operations Against Global Government and Commercial Networks
AA22-054A : New Sandworm Malware Cyclops Blink Replaces VPNFilter
AA22-047A : Russian State-Sponsored Cyber Actors Target Cleared Defense Contractor Networks to Obtain Sensitive U.S. Defense Information and Technology
AA22-040A : 2021 Trends Show Increased Globalized Threat of Ransomware
AA22-011A : Understanding and Mitigating Russian State-Sponsored Cyber Threats to U.S. Critical Infrastructure

Critical Infrastructure



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Russia Cybersecurity Concerns



1. Direct attacks against critical infrastructure sector

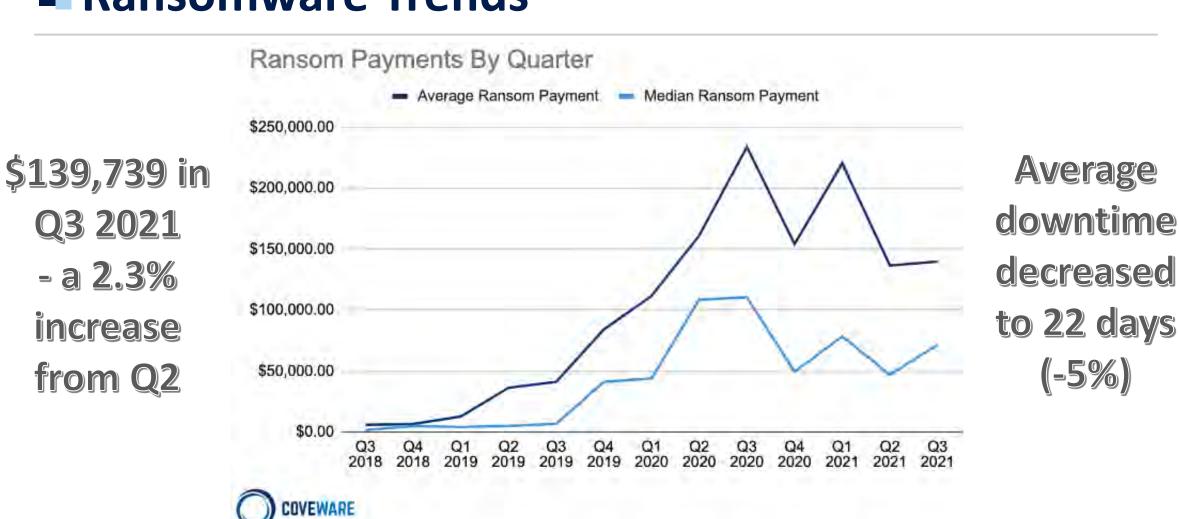
2. Indirect collateral damage from attacks

3. Unaffiliated cybercriminals leveraging opportunity

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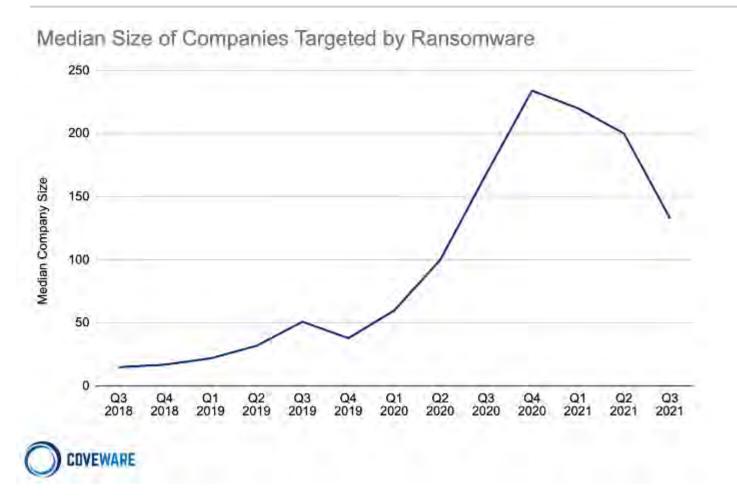
POTENTIAL IMPACTS

Ransomware Trends



https://www.coveware.com/blog/2021/10/20/ransomware-attacks-continue-as-pressure-mounts

Ransomware Trends

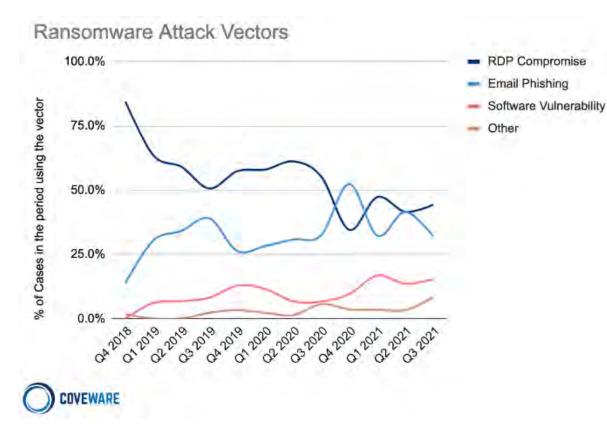


83.36% of Ransomware attacks in Q3 involved data exfiltration

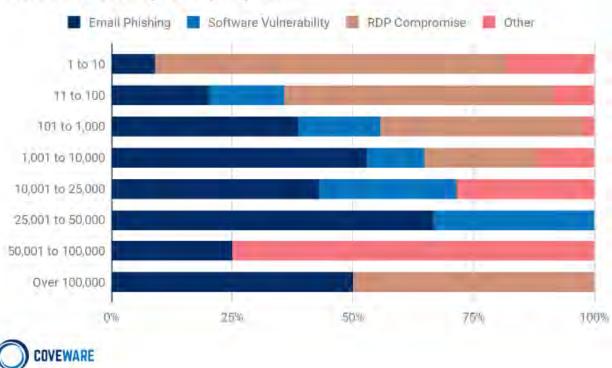
200 = Median # of Employees of Ransomware victims (84% - >1000 people)

https://www.coveware.com/blog/2021/10/20/ransomware-attacks-continue-as-pressure-mounts

Ransomware Trends



Attack Vector by Company Size

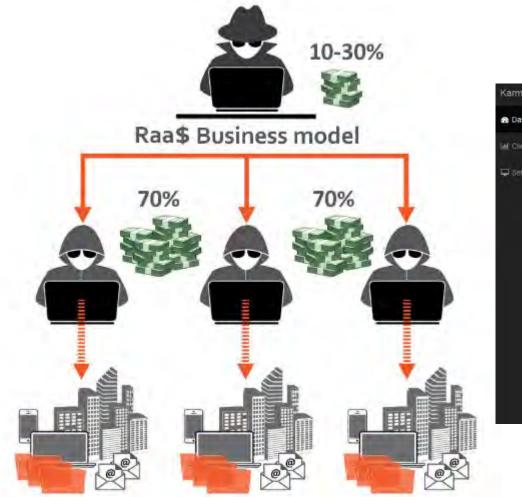


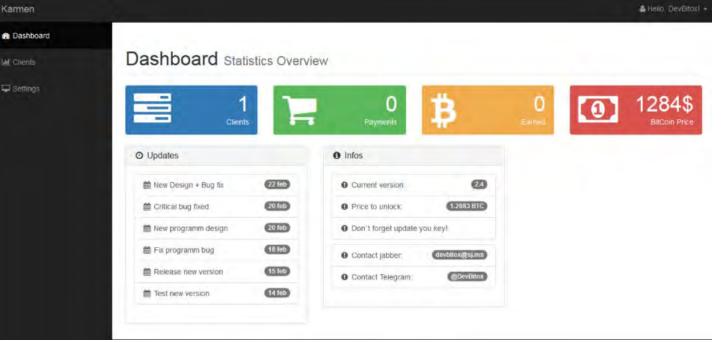
https://www.coveware.com/blog/2021/10/20/ransomware-attacks-continue-as-pressure-mounts

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Ransomware Raas







Ransomware Stats

54% of attacks 304 million Ransomware attacks Of the ransomware worldwide in 2020 attacks were initiated by phishing emails \$20 billion 120 emails \bigcirc Estimated cost We each receive around 5.10 of those attacks 120 emails per day, and all it takes is one wrong click 65,000 attacks **5 preventative** 6 measures Of those attacks occurred in the U.S. · Data backup that's 7 attacks an hour Regular emplyee training Business continuity plan Cybersecurity insurance Review industry warnings and education What is phishing? What is ransomware? It's a form of malicious software an attacker uses to encrypt or Attackers send fraudulent messages to lure victims into revealing **BOK FINANCIAL** personal information, such as passwords or credit card numbers. destroy files, forcing victims to pay a ransom to regain access.

Ransomware Best Practices



- Eliminate or Secure RDP
- Offline Backups
- MFA
- Patch Management



2021 Trends Show Increased Globalized Threat of Ransomware

SUMMARY

In 2021, cybersecurity authorities in the United States,[1][2][3] Australia,[4] and the United Kingdom[5] observed an increase in sophisticated, high-impact ransomware incidents against critical infrastructure organizations globally. The Federal Bureau of Investigation (FBI), the Cybersecurity and Infrastructure Security Agency (CISA), and the National Security Agency (NSA) observed incidents involving ransomware against 14 of the 16 U.S. critical infrastructure sectors, including the Defense Industrial Base, Emergency Services, Food and Agriculture, Government Facilities, and Information Technology Sectors. The Australian Cyber Security Centre (ACSC) observed continued ransomware

Immediate Actions You Can Take Now to Protect Against Ransomware:

- <u>Update</u> your operating system and software.
- Implement user training and phishing exercises to raise awareness about the risks of <u>suspicious links and</u> <u>attachments</u>.
- If you use <u>Remote Desktop Protocol</u> (<u>RDP</u>), secure and monitor it.
- Make an <u>offline backup</u> of your data.
- Use <u>multifactor authentication (MFA)</u>.

<u>Source</u>



Aerospace Manufacturing

- Phishing email UPS shipment
- Ransomware Infection
- Took manufacturing systems offline
- Couldn't print and sign a contract
- Costing \$500K per day in loss revenue
- Took 7 days to regain partial operations
- Additional 7 days to restore fully
- Paid \$400K in ransom, decryption too slow



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TAKEAWAYS

CIS Top 18 Cyber Controls





NIST Cybersecurity Framework Table 1: Function and Category Unique Identifiers



Function Unique Identifier	Function	Category Unique Identifier	Category
ID	Identify	ID.AM	Asset Management
		ID.BE	Business Environment
		ID.GV	Governance
		ID.RA	Risk Assessment
		ID.RM	Risk Management Strategy
		ID.SC	Supply Chain Risk Management
PR	Protect	PR.AC	Identity Management and Access Control
		PR.AT	Awareness and Training
		PR.DS	Data Security
		PR.IP	Information Protection Processes and Procedures
		PR.MA	Maintenance
		PR.PT	Protective Technology
DE	Detect	DE.AE	Anomalies and Events
		DE.CM	Security Continuous Monitoring
		DE.DP	Detection Processes
RS	Respond	RS.RP	Response Planning
		RS.CO	Communications
		RS.AN	Analysis
		RS.MI	Mitigation
		RS.IM	Improvements
RC	Recover	RC.RP	Recovery Planning
		RC.IM	Improvements
		RC.CO	Communications

<u>Source</u>

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Small Business Information Security: the Fundamentals (nist.gov)

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Descriptive information

- Fundamentals of security
- Worksheets and examples

NIST	IR 7621		DRMATION SECURITY: THE FUNDAMENTALS
		Table of Contents	
FOR	WORD		1
PUR	POSE		
1	BACK	GROUND: WHAT IS INFORMATION SECURITY AND CYBERSECURITY?	2
	1.1 1.2	WHY SMALL BUSINESSES? ORGANIZATION OF THIS PUBLICATION	
2	UND	ERSTANDING AND MANAGING YOUR RISKS	6
	2.1 2.2	Elements of Risk Managing Your Risks	
		 Identify what information your business stores and uses Determine the value of your information Develop an inventory 	8
	2.3	Develop an inventory Understand your threats and vulnerabilities WHEN YOU NEED HELP	
3	SAFE	GUARDING YOUR INFORMATION	
	3.1	IDENTIFY • Identify and control who has access to your business information	

NIST 7621



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NIST 7621

• Require individual user accounts for each employee.

- Hacker has access to more information
- $_{\odot}\,$ No accountability for user activity
- Security compliance challenges



NIST 7621



- Limit employee access to data and information
 - The more access you give an employee, the more you risk giving to hacker
 - $_{\rm o}\,$ Use Need to Know access model
 - $_{\circ}$ Data privacy concerns



NIST 7621

- Patch your operating systems and applications
 - NOT just "Windows" but also Adobe, Office, Chrome, ... Anything
 - System firmware
 - Don't forget Firewalls and Networking equipment
 - $_{\circ}$ At least monthly, consider **weekly**
 - o Critical vulnerabilities must be patched in hours
 - $_{\odot}\,$ Make backups before updating





Train your employees

• Phishing #<u>1 and #2 largest business risk</u>

35% Initial Baseline Phish-Prone 309 Percentage (Pre-Training): Phish-Prone[™] Percentage AVG 31.4% 25% 3 Months Later: 20% AVG 16.4% 15% 10% 12 Months Later: AVG 4.8% 5% 0% 9 10 11 12+ 0 2 3 4 5 6 7 8 **Training Period** Months Based on 6.6 Million Users

Source: 2021 KnowBe4 Phishing by Industry Benchmarking Report

Note: The initial Phish-Prone percentage is calculated on the basis of all users evaluated. These users had not received any training with the KnowBe4 console prior to the evaluation.

Subsequent time periods reflect Phish-Prone percentages for the subset of users who received training with the KnowBe4 console.

Phishing attacks account for more than **80% of reported security incidents.**

CSO Online







Ensure they are complete and work. Test. Keep copies offline (Ransomware Proof)

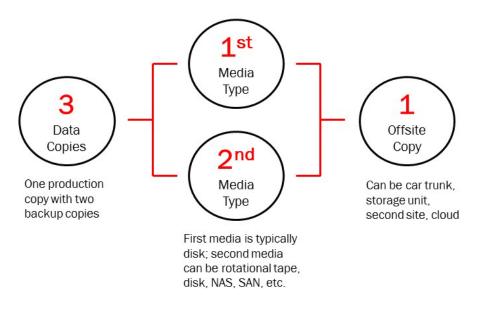
NIST 7621

• Make copies often. How much can you loose?

Make incremental backups of important business data/information

• Replication <u>doesn't</u> count.







NIST 7621

Use strong passwords

- Defaults Change Them
- Reuse Never Reuse
- Complexity Make LONG

	Pass	words in the	World	
	-		-	
123456	- 3.5	abc123	-71	princess
password	158	1234	22	letmein
123456789	(2)	password1	25	654321
12345	14	lloveyou	24	monkey
12345678	14	1q2w3e4r	25	27653
qwerty	(18)	000000	20	1qaz2wex
1234567	17	qwerty123	ar.	123321
111111	10	zaq12wsx	338 /	qwertyulop
1234567890	18	dragon	-29	superman
123123	-05	sunshine	1001	asdfghjkl

Password reuse is still a common practice





LastPass ••••

onelogin

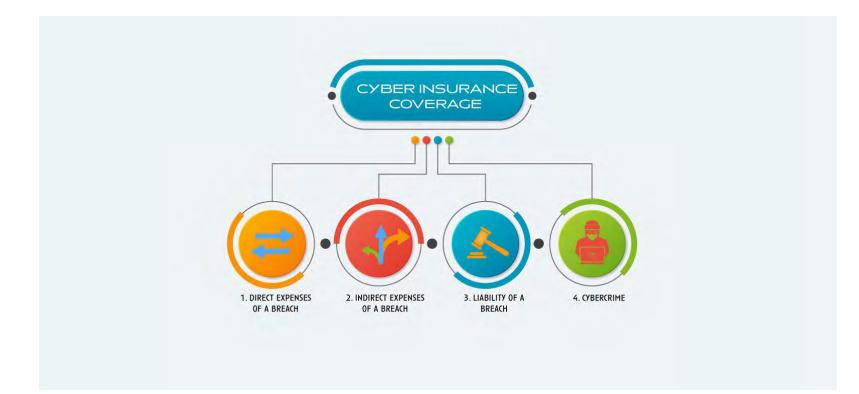


1Password





Consider cyber insurance



Be Prepared – Incident Response

- Consider a tabletop test roleplay ransomware
 - <u>SBS Testing Example</u> various testing scenarios
 - Testing video <u>Successful Tabletop Testing Strategies</u>
- Document a Plan
- Learn from other businesses incidents



RESOURCE LIBRARY

SBS is your resource for cybersecurity tips, tricks, and best practice guides to help support the cybersecurity culture at your organization. Click the image to download your guide.



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QUESTIONS?

If you have any questions following the webinar, please contact your local Bank First office. The webinar recording will be sent following the webinar.



YOU COULD WIN A \$100 VISA® GIFT CARD!

Following the live webinar, all attendees will have the opportunity to complete a short survey. Those who complete it will automatically be entered to win a \$100 Visa gift card! A winner will be randomly chosen from all survey responders and be contacted via email by Tuesday, April 5, 2022. The survey will be prompted at the end of the webinar and will be included in the follow-up email.



THANK YOU FOR JOINING US!