

BANK FIRST LOCATIONS FOLLOWING THE MERGER

STARTING MONDAY, FEBRUARY 13, WE INVITE YOU TO VISIT ANY OF OUR CONVENIENT LOCATIONS:

- | | | | | |
|---|---|---|---|--|
| APPLETON
4201 W. Wisconsin Avenue
Appleton, WI 54913
920-733-1927 | DENMARK
103 E. Main Street
Denmark, WI 54208
920-863-2161 | MANITOWOC
402 N. 8th Street
Manitowoc, WI 54220
920-652-3100 | REEDSVILLE
427 Manitowoc Street
Reedsville, WI 54230
920-754-4366 | WATERTOWN
104 W. Main Street
Watertown, WI 53094
920-262-2900 |
| ASHWAUBENON
2865 S. Ridge Road
Green Bay, WI 54304
920-499-0500 | FOND DU LAC
80 Sheboygan Street
Fond du Lac, WI 54935
920-907-0788 | MISHICOT
110 Baugniet Street
Mishicot, WI 54228
920-755-4200 | SHAWANO
835 E. Green Bay St.
Shawano, WI 54166
715-201-0390 | WAUPACA
111 Jefferson Street
Waupaca, WI 54981
715-258-5511 |
| BELLEVUE
2747 Manitowoc Road
Green Bay, WI 54311
920-469-0500 | FOND DU LAC
245 N. Peters Avenue
Fond du Lac, WI 54935
920-907-2220 | OSHKOSH
1159 N. Koeller Street
Oshkosh, WI 54902
920-237-5126 | SHEBOYGAN
2600 Kohler Memorial Dr.
Sheboygan, WI 53081
920-694-1900 | WAUTOMA
105 Plaza Road
Wautoma, WI 54982
920-787-0160 |
| CAMBRIDGE
221 W. Main Street
Cambridge, WI 53523
608-423-3226 | IOLA
295 E. State Street
Iola, WI 54945
715-445-3211 | PARDEEVILLE
512 S. Main Street
Pardeeville, WI 53954
608-429-9400 | TOMAH
110 W. Veterans Street
Tomah, WI 54660
608-372-2265 | WHITELAW
202 N. Hickory Street
Whitelaw, WI 54247
920-732-4551 |
| CEDARBURG
W61 N529 Washington Ave.
Cedarburg, WI 53012
262-377-3800 | KIEL
110 Fremont Street
Kiel, WI 53042
920-894-2215 | PLYMOUTH
2700 Eastern Avenue
Plymouth, WI 53073
920-893-1611 | TWO RIVERS
1703 Lake Street
Two Rivers, WI 54241
920-793-2274 | |
| CLINTONVILLE
135 S. Main Street
Clintonville, WI 54929
715-823-3131 | MANITOWOC
2915 Custer Street
Manitowoc, WI 54220
920-652-3110 | POYNETTE
105 S. Main Street
Poynette, WI 53955
608-635-4351 | VALDERS
167 Lincoln Street
Valders, WI 54245
920-775-4740 | |

Scan
to view
branch
hours!



402 N. 8th Street | P.O. Box 10, Manitowoc, WI 54221-0010

Presorted STD
U.S. Postage
PAID

Current Household Resident(s)
Address
City, State, Zip



Hometown Bank / Bank First Merger
Your Conversion Checklist is Inside!

WELCOME TO BANK FIRST

HOMETOWN BANK BECOMES BANK FIRST
ON MONDAY, FEBRUARY 13, 2023!



IMPORTANT DATES AND TIMELINES

The dates below pertain to converting your Hometown Bank business account(s) to the Bank First system. Please make note of any dates/times that will affect you. All times shown are Central Standard Time (CST). **Hometown Bank personal account holders will receive a separate mailer from Bank First containing important reminders and a checklist of things to do before and after the merger.**

MONDAY

FEBRUARY

6

REVIEW THE WELCOME GUIDE

We encourage you to review the Welcome Guide sent to you in January. The Welcome Guide is designed to help you discover what Bank First has to offer, in addition to providing important information about your account(s).

Scan to view the Welcome Guide!



COMPLETE ANY FINAL MOBILE DEPOSITS BY 1:00 P.M.

Hometown Bank's Mobile Deposit Capture will remain active until 1:00 P.M. on Friday, February 10. At that time, Mobile Deposit Capture will be disabled until Bank First's Mobile Deposit Capture becomes available on Monday, February 13.

COMPLETE ANY FINAL REMOTE DEPOSITS BY 3:00 P.M.

Hometown Bank's Remote Deposit Capture will remain active until 3:00 P.M. on Friday, February 10. At that time, this service will be disabled until Bank First's Remote Deposit Capture becomes available on Monday, February 13.

COMPLETE ANY FINAL ACTIONS IN HOMETOWN BANK'S TELEBANC BY 3:00 P.M.

Hometown Bank's Telebanc will remain active until 3:00 P.M. on Friday, February 10. At this time, this service will enter an "inquiry only" mode until Telebanc will become available on Monday, February 13 under the Bank First name and number: **1-800-676-7535**. With "inquiry only" mode, you will be able to view your existing account information, however you will not be able to make transfers or complete other actions.

COMPLETE ANY FINAL ACTIONS IN HOMETOWN BANK'S BUSINESS ONLINE BANKING BY 3:00 P.M.

Hometown Bank's Business Online Banking will remain active until 3:00 P.M. on Friday, February 10. At that time, this service will be disabled until Bank First's Business Online and Mobile Banking become available on Monday, February 13. For more information, see page 23 of the Welcome Guide.

COMPLETE ANY FINAL ACTIONS IN HOMETOWN BANK'S BUSINESS ONLINE BILL PAY SYSTEM BY 3:00 P.M.

Hometown Bank's Business Bill Pay will remain active until 3:00 P.M. on Friday, February 10. At that time, Business Bill Pay will be disabled until Bank First's Business Bill Pay system becomes available on Tuesday, February 14. For more information, see page 23 of the Welcome Guide.

ACTIVATE YOUR BANK FIRST DEBIT CARD

If you have a Hometown Bank business debit card, you will receive a new Bank First Mastercard debit card by Friday, February 10. You may activate your new Bank First debit card upon receipt; however, **you will not be able to use it until Monday, February 13**. Your new debit card can be activated by calling **1-800-992-3808**. During activation, you will create your PIN. You may use the same PIN you have today, or you may create a new one.

HOMETOWN BANK'S APPLETON, NESHKORO, REDGRANITE, AND ST. CLOUD OFFICES WILL PERMANENTLY CLOSE AFTER NORMAL BUSINESS HOURS ON FRIDAY, FEBRUARY 10. IF YOU CURRENTLY BANK AT ANY OF THESE LOCATIONS, WE WELCOME YOU TO VISIT US AT ANY BANK FIRST LOCATION LISTED ON THE BACK OF THIS MAILER STARTING MONDAY, FEBRUARY 13.

FRIDAY

FEBRUARY

10

SATURDAY

FEBRUARY

11

ALL HOMETOWN BANK BRANCHES WILL BE CLOSED TO PREPARE FOR THE TRANSITION.

Hometown Bank

BankFirst

HOMETOWN BANK'S FOND DU LAC (SHEBOYGAN ST. & PETERS AVE.), WAUTOMA, POYNETTE, PARDEEVILLE, AND CAMBRIDGE OFFICES OPEN AS BANK FIRST. VISIT YOUR LOCAL OFFICE TO SAY HELLO AND CELEBRATE OUR COMMITMENT TO SERVING YOU!

SIGN IN TO BANK FIRST'S BUSINESS ONLINE & MOBILE BANKING

Bank First's Business Online and Mobile Banking services will become available on Monday, February 13. At that time, the Hometown Bank website will be re-routed to www.bankfirst.com. You will be able to use the same username and password (or token) that you're currently using. In addition, you will have access to your Hometown Bank transaction history. For step-by-step instructions on how to sign in, see pages 25-26 of the Welcome Guide. If you are a business currently utilizing Hometown Bank's Personal Online Banking, you should continue to use the personal online account access with Bank First (see pages 13-14 of the Welcome Guide).

If you are currently utilizing alerts within Hometown Bank's Business Online Banking, you will need to re-establish those alerts within the Bank First platform. For more information on real-time account alerts, see page 24 of the Welcome Guide.

UPDATE YOUR AUTOMATIC PAYMENTS

The routing number for Hometown Bank will continue to work for at least six months after the merger; however, we encourage you to transition your ACH payments over to the new routing number in the near future. Starting Monday, February 13, you may contact your automatic payees you have established for debits and credits to update your routing number to: **075901134**.

If you have a Hometown Bank business debit card, your debit card number **WILL** change. As such, you will need to update any automatic payments or stored card information with your new debit card number.

ORDER NEW CHECKS UNDER THE BANK FIRST NAME & ROUTING NUMBER

You may continue using your Hometown Bank checks after the conversion of your account(s). Once you run out of checks, you may order new ones under the Bank First name and routing number at www.bankfirst.com or by contacting your local office. For additional information regarding replacement checks and supplies, see page 24 of the Welcome Guide.

START USING YOUR BANK FIRST DEBIT CARD (MUST BE ACTIVATED PRIOR TO USING)

Your new Bank First business debit card will start working on Monday, February 13. At that time, please destroy your Hometown Bank business debit card. For more information, see page 21 of the Welcome Guide.

If you currently utilize CardVale⁺ to manage your Hometown Bank business card(s), you will need to establish new login credentials, controls, and alerts with your Bank First business card(s). For more information on CardVale⁺, see page 22 of the Welcome Guide.

MONDAY

FEBRUARY

13

TUESDAY

FEBRUARY

14

SIGN IN TO BANK FIRST'S BUSINESS ONLINE BILL PAY & RE-ESTABLISH ALL RECURRING PAYMENTS

Bank First's Business Online Bill Pay system will become available on Tuesday, February 14. All payee information you currently have set up with Hometown Bank will convert to Bank First; however, future dated payments, recurring payments, history, and account-to-account payments will not. All recurring payments must be re-established within the platform. For step-by-step instructions on how to set up recurring payments within Bank First's Business Bill Pay, see page 27 of the Welcome Guide.

QUESTIONS?

Please contact your local office during regular business hours. A complete listing of locations effective Monday, February 13 is provided on the back of this mailer.

IMPORTANT CONTACT INFORMATION:

- Guest Services/Online Banking Support: **920-652-3106**
- Card Services Support: **920-652-3286**
- Treasury Management Support: **920-652-3515**
- Telebanc (telephone banking): **1-800-676-7535**
- Email: **infobox@bankfirst.com**