

# BANK FIRST LOCATIONS FOLLOWING THE MERGER

STARTING MONDAY, FEBRUARY 13, WE INVITE YOU TO VISIT ANY OF OUR CONVENIENT LOCATIONS:

**APPLETON**  
4201 W. Wisconsin Avenue  
Appleton, WI 54913  
920-733-1927

**ASHWAUBENON**  
2865 S. Ridge Road  
Green Bay, WI 54304  
920-499-0500

**BELLEVUE**  
2747 Manitowoc Road  
Green Bay, WI 54311  
920-469-0500

**CAMBRIDGE**  
221 W. Main Street  
Cambridge, WI 53523  
608-423-3226

**CEDARBURG**  
W61 N529 Washington Ave.  
Cedarburg, WI 53012  
262-377-3800

**CLINTONVILLE**  
135 S. Main Street  
Clintonville, WI 54929  
715-823-3131

**DENMARK**  
103 E. Main Street  
Denmark, WI 54208  
920-863-2161

**FOND DU LAC**  
80 Sheboygan Street  
Fond du Lac, WI 54935  
920-907-0788

**FOND DU LAC**  
245 N. Peters Avenue  
Fond du Lac, WI 54935  
920-907-2220

**IOLA**  
295 E. State Street  
Iola, WI 54945  
715-445-3211

**KIEL**  
110 Fremont Street  
Kiel, WI 53042  
920-894-2215

**MANITOWOC**  
2915 Custer Street  
Manitowoc, WI 54220  
920-652-3110

**MANITOWOC**  
402 N. 8th Street  
Manitowoc, WI 54220  
920-652-3100

**MISHICOT**  
110 Baugniet Street  
Mishicot, WI 54228  
920-755-4200

**OSHKOSH**  
1159 N. Koeller Street  
Oshkosh, WI 54902  
920-237-5126

**PARDEEVILLE**  
512 S. Main Street  
Pardeeville, WI 53954  
608-429-9400

**PLYMOUTH**  
2700 Eastern Avenue  
Plymouth, WI 53073  
920-893-1611

**POYNETTE**  
105 S. Main Street  
Poynette, WI 53955  
608-635-4351

**REEDSVILLE**  
427 Manitowoc Street  
Reedsville, WI 54230  
920-754-4366

**SHAWANO**  
835 E. Green Bay St.  
Shawano, WI 54166  
715-201-0390

**SHEBOYGAN**  
2600 Kohler Memorial Dr.  
Sheboygan, WI 53081  
920-694-1900

**TOMAH**  
110 W. Veterans Street  
Tomah, WI 54660  
608-372-2265

**TWO RIVERS**  
1703 Lake Street  
Two Rivers, WI 54241  
920-793-2274

**VALDERS**  
167 Lincoln Street  
Valders, WI 54245  
920-775-4740

**WATERTOWN**  
104 W. Main Street  
Watertown, WI 53094  
920-262-2900

**WAUPACA**  
111 Jefferson Street  
Waupaca, WI 54981  
715-258-5511

**WAUTOMA**  
105 Plaza Road  
Wautoma, WI 54982  
920-787-0160

**WHITELAW**  
202 N. Hickory Street  
Whitelaw, WI 54247  
920-732-4551

Scan  
to view  
branch  
hours!



402 N. 8th Street | P.O. Box 10, Manitowoc, WI 54221-0010

Presorted STD  
U.S. Postage  
PAID

Current Household Resident(s)  
Address  
City, State, Zip



Hometown Bank / Bank First Merger  
Your Conversion Checklist is Inside!

# WELCOME TO BANK FIRST

HOMETOWN BANK BECOMES BANK FIRST  
ON MONDAY, FEBRUARY 13, 2023!



# IMPORTANT DATES AND TIMELINES

The dates below pertain to converting your Hometown Bank personal account(s) to the Bank First system. Please make note of any dates/times that will affect you. All times shown are Central Standard Time (CST). **Hometown Bank business account holders will receive a separate mailer from Bank First containing important reminders and a checklist of things to do before and after the merger.**

MONDAY

FEBRUARY

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## REVIEW THE WELCOME GUIDE

We encourage you to review the Welcome Guide sent to you in January. The Welcome Guide is designed to help you discover what Bank First has to offer, in addition to providing important information about your account(s).

Scan to view the Welcome Guide!



## COMPLETE ANY FINAL MOBILE DEPOSITS BY 1:00 P.M.

Hometown Bank's Mobile Deposit Capture will remain active until 1:00 P.M. on Friday, February 10. At that time, Mobile Deposit Capture will be disabled until Bank First's Mobile Deposit Capture becomes available on Monday, February 13.

## COMPLETE ANY FINAL ACTIONS IN HOMETOWN BANK'S ONLINE BILL PAY SYSTEM BY 3:00 P.M.

Hometown Bank's Bill Pay will remain active until 3:00 P.M. on Friday, February 10. At that time, Bill Pay will be disabled until Bank First's Bill Pay system becomes available on Monday, February 13. Bill Pay data converted from Hometown Bank to Bank First will include customer profile information, bank account(s), payees, future dated payments, recurring payments, history, and account-to-account transfers. However, person-to-person (Popmoney) information will not convert. For more information, see page 11 of the Welcome Guide.

## COMPLETE ANY FINAL ACTIONS IN HOMETOWN BANK'S ONLINE BANKING, MOBILE BANKING, & TELEBANC BY 3:00 P.M.

Hometown Bank's Online Banking, Mobile Banking, and Telebanc will remain active until 3:00 P.M. on Friday, February 10. At that time, these services will enter an "inquiry only" mode until Bank First's Online Banking, Mobile Banking, and Telebanc become available on Monday, February 13. During that timeframe, you will be able to view your existing accounts using your current Hometown Bank Online Banking; however, you will not be able to make transfers or complete other actions. For more information, see page 11 of the Welcome Guide.

## ACTIVATE YOUR BANK FIRST DEBIT CARD

If you have a Hometown Bank debit card, you will receive a new Bank First Mastercard debit card by Friday, February 10. You may activate your new Bank First debit card upon receipt; however, **you will not be able to use it until Monday, February 13.** Your new debit card can be activated by calling **1-800-992-3808**. During activation, you will create your PIN. You may use the same PIN you have today, or you may create a new one.

**HOMETOWN BANK'S APPLETON, NESHKORO, REDGRANITE, AND ST. CLOUD OFFICES WILL PERMANENTLY CLOSE AFTER NORMAL BUSINESS HOURS ON FRIDAY, FEBRUARY 10. IF YOU CURRENTLY BANK AT ANY OF THESE LOCATIONS, WE WELCOME YOU TO VISIT US AT ANY BANK FIRST LOCATION LISTED ON THE BACK OF THIS MAILER STARTING MONDAY, FEBRUARY 13.**

FRIDAY

FEBRUARY

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SATURDAY

FEBRUARY

11

**ALL HOMETOWN BANK BRANCHES WILL BE CLOSED TO PREPARE FOR THE TRANSITION.**

Hometown Bank



BankFirst

**HOMETOWN BANK'S FOND DU LAC (SHEBOYGAN ST. & PETERS AVE.), WAUTOMA, POYNETTE, PARDEVILLE, AND CAMBRIDGE OFFICES OPEN AS BANK FIRST. VISIT YOUR LOCAL OFFICE TO SAY HELLO AND CELEBRATE OUR COMMITMENT TO SERVING YOU!**

## SIGN IN TO BANK FIRST'S ONLINE BANKING, MOBILE BANKING, AND BILL PAY SERVICES

Bank First's Online Banking, Mobile Banking, and Bill Pay services will become available on Monday, February 13. At that time, the Hometown Bank website will be re-routed to [www.bankfirst.com](http://www.bankfirst.com). You will be able to use the same username and password that you're currently using. In addition, you will have access to your Hometown Bank transaction history. For step-by-step instructions on how to sign in, see pages 13-14 of the Welcome Guide.

If you are currently utilizing alerts within Hometown Bank's Online Banking, you will need to re-establish those alerts within the Bank First platform. For more information on real-time account alerts, see page 12 of the Welcome Guide.

## UPDATE YOUR AUTOMATIC PAYMENTS

The routing number for Hometown Bank will continue to work for at least six months after the merger; however, we encourage you to transition your ACH payments over to the new routing number in the near future. Starting Monday, February 13, you may contact your employer and/or any other automatic payees you have established for debits and credits to update your routing number to: **075901134**.

If you have a Hometown Bank debit card, your debit card number **WILL** change. As such, you will need to update any automatic payments or stored card information with your new debit card number.

## ORDER NEW CHECKS UNDER THE BANK FIRST NAME & ROUTING NUMBER

You may continue using your Hometown Bank checks after the conversion of your account(s). Once you run out of checks, you may order new ones under the Bank First name and routing number at [www.bankfirst.com](http://www.bankfirst.com) or by contacting your local office. For additional information regarding complimentary replacement checks, see page 12 of the Welcome Guide.

## START USING YOUR BANK FIRST DEBIT CARD (MUST BE ACTIVATED PRIOR TO USING)

Your new Bank First debit card will start working on Monday, February 13. At that time, please destroy your Hometown Bank debit card. For more information, see page 9 of the Welcome Guide.

If you are currently managing your card(s) within Hometown Bank's Mobile Banking, you will need to re-establish your controls and alerts within the Bank First platform. For more information on card management, see page 10 of the Welcome Guide.

MONDAY

FEBRUARY

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## QUESTIONS?

Please contact your local office during regular business hours. A complete listing of locations effective Monday, February 13 is provided on the back of this mailer.

## IMPORTANT CONTACT INFORMATION:

- Guest Services/Online Banking Support: **920-652-3106**
- Card Services Support: **920-652-3286**
- Telebanc (telephone banking): **1-800-676-7535**
- Email: **infobox@bankfirst.com**