REMOTE DEPOSIT CAPTURE GUIDE

- 1. Log in to Digital Banking.
- 2. Select Deposit Checks.
- *You may need to enable pop-ups in your browser in order to launch the Web Capture site.

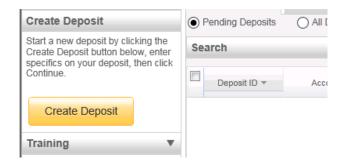




3. The scanner will turn itself on and the Silver Bullet window will display.

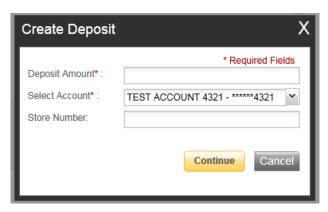


4. The Deposit Status box is displayed. Select the "Create Deposit" button.





- 5. The Merchant Create Deposit box is displayed.
 - Enter the total of the deposit in the Deposit Amount box.
 - Select the appropriate account from the Select Account drop-down menu (if user has access to more than one account).
 - · Store Number box can be left blank.
 - · Click the "Continue" button.

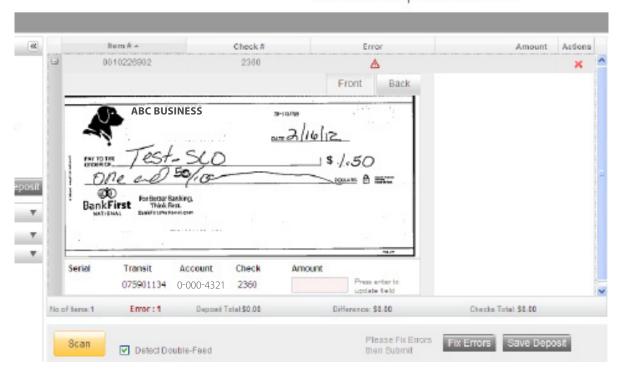


6. Align and feed check(s) into the remote capture machine. Click the "Scan" button to begin scanning items (the machine will not start scanning until you click the scan button).



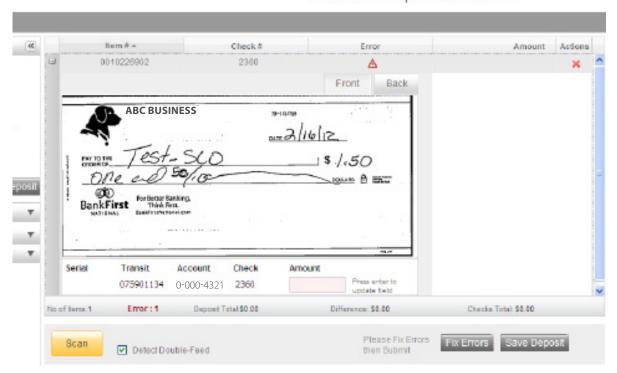
7. Click the "Fix Errors" button to resolve any exceptions.

Merchant Capture Solution



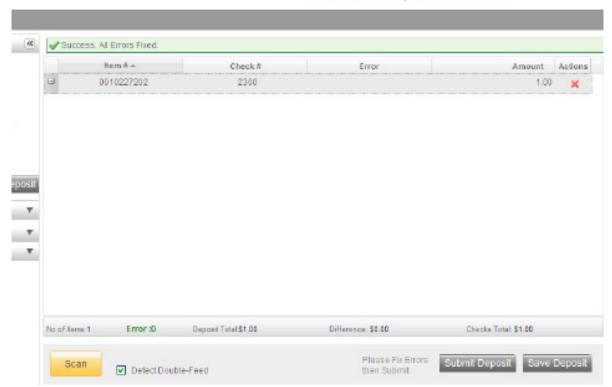
8. Enter the correct amount in the "Amount" text box then press ENTER on your keyboard.

Merchant Capture Solution

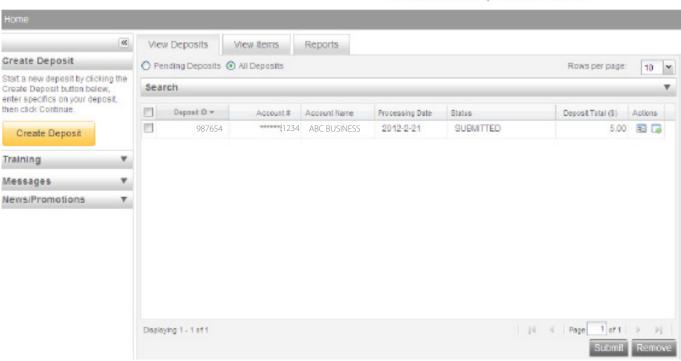


9. When all errors are fixed you will receive a green "Success. All Errors Fixed." message. Once the deposit is balanced, select "Submit Deposit".

Merchant Capture Solution

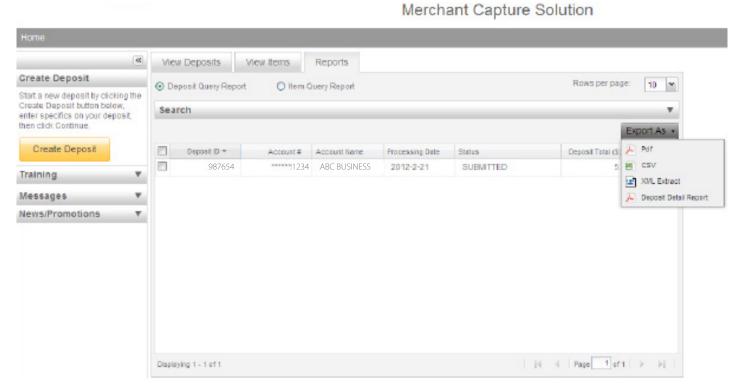


- 10. You will receive a Verify Balance window which will display your deposit total and your check total. If the totals are correct, select "Submit".
- 11. You will be returned to the Home screen. Change the radio button from Pending Deposits to All Deposits to verify your deposit has changed to a Submitted status.



Merchant Capture Solution

12. Click on the "Reports" tab, select "Export As", select the "Deposit Detail Report". The report will open and you will then have the option to print or save.



- 13. Once your deposit has been submitted click the "Logout" button in the upper right-hand corner of the screen.
- 14. If there are any deposits for the current day with a pending status, a warning message will pop up.



15. Log in again to resolve any outstanding deposits.

Questions? Please contact Bank First's Treasury Management Support Team: (920) 652-3515 | treasurymanagement@bankfirst.com